



# RAK Medical & Health Sciences University

IT : SERVICES & RESOURCES @ A GLANCE.



Welcome to RAKMHSU,

IT Dept. at your Service to help you excel in your Academic goals.

Wish you the very best in your future endeavors.

## These are the privileges, we offer to our Students

- ⇒ High Speed Internet facility -**100 MB** Broadband in addition to Internet Leased Line.
- ⇒ Computer lab with latest configuration Desktops loaded with Academic Simulator Applications.
- ⇒ Dedicated Internet Browsing center in the Library with Print Control System.
- ⇒ Wi-Fi Connectivity in dedicated **“Wi-Fi Zones”**
- ⇒ E-Mail Account under University domain Name : **@rakmhsu.ac.ae**
- ⇒ Robocampus University Management System **[UMS]** to view **LIVE** updates about Academics.

## How to Access IT Services & Resources ?

University IT Enabled Services are Interlinked with University website—**www.rakmhsu.com**

- ⇒ RoboCampus UMS - Student portal.
- ⇒ Email Service.
- ⇒ Online E-Resources can be accessible from Single Sign On [SSO]
- ⇒ IT Enabled Services Manual & Support Center Details.



### Steps :

- ⇒ Open University website in **Mozilla Firefox**.
- ⇒ Click on **IT** in Home Page.
- ⇒ Click on the desired **IT** Enabled service.
- ⇒ Provide **login** credentials.
- ⇒ **Logout** after usage & close the window.



## RoboCampus University Management System [UMS]

- ⇒ Student can view latest update about their below mentioned Academic details online from anywhere round the clock through proper authentication in their Portal.
- ⇒ Attendance.
- ⇒ Continuous Assessment [CA] and End Semester / End Year Marks.
- ⇒ Download Study Materials—LMS.
- ⇒ Fee Details — Paid, To be Paid and Fee History.
- ⇒ Time Table with details : Faculty, Course and session.
- ⇒ Announcement & Notifications.



**Note :** All previous Academic year information will be available in the UMS.

## University E-Mail Services

- ◆ E-Mail Account under University Domain : **@rakmhsu.ac.ae**
- ◆ Email can be accessible from anywhere, any device and any OS.

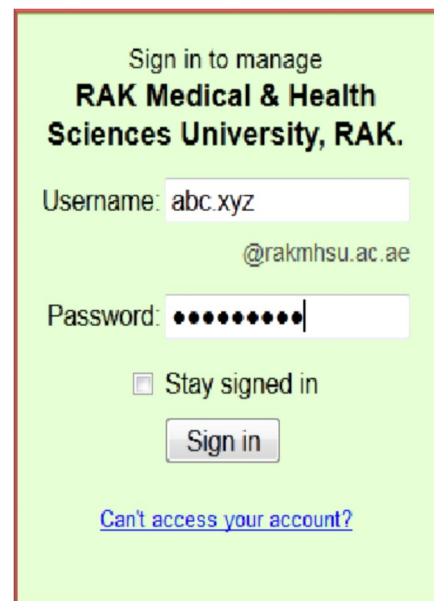
### Features :

- ⇒ Mailbox Size: Up to **25GB**
- ⇒ Attachment : Up to **25MB**
- ⇒ Smartphone : Support most of the Hand held devices
- ⇒ Other Services: Document sharing [Drive], Forms for data collection, instant messaging, Email Grouping .....

**Email Group:** Can be used to send common Emails to the particular Year, Program, Dept. or for All in the University by a single email marked to the desired email group by the Sender.

### Example:

- ⇒ MBBS Year 1 Students : **mbbs.year1@rakmhsu.ac.ae**
- ⇒ RAKCOPS Faculty: **faculty.rakcops@rakmhsu.ac.ae**



Sign in to manage  
**RAK Medical & Health  
Sciences University, RAK.**

Username: abc.xyz  
@rakmhsu.ac.ae

Password: ●●●●●●●●

Stay signed in

[Can't access your account?](#)

## How to access University Wireless [Wi-Fi] Services ?

- ⇒ Please connect only to **Student** Wireless SSID / Wi-Fi Name & Enter Password
- ⇒ **Do Not** share login credentials with any one.
- ⇒ If Wi-Fi Zone/ **location changed**, then switch OFF / ON Wi-Fi connection in your mobile / handheld device to have better connectivity & speed.



## IT : BEST PRACTICES

- ⇒ Please use complex passwords — minimum 8 characters with Alpha Numerical combinations.
- ⇒ Avoid default or guessable passwords.
- ⇒ Lock the system, when you are away and logout from the services after usage without fail.
- ⇒ Please **DO NOT** share your User Name & Password with anyone.
- ⇒ Install licensed Applications / software and do windows / IOS update regularly.
- ⇒ Scan for Virus before downloading any documents or usage of any external storage device
- ⇒ Don't click on hyperlinks in any unknown websites or E-Mails
- ⇒ Don't install unnecessary software specially from unknown / suspicious website.
- ⇒ Please inform IT Dept. if you found misuse of any IT resources.

## Contact IT Support Center

**Please contact IT Department for any IT related issues and support if required.**

Room No. : 122

Tel. Ext No.: 129, 224

Email: [it.support@rakmhsu.ac.ae](mailto:it.support@rakmhsu.ac.ae)



**IT Department.**

**WE WILL BE HAPPY TO HAVE YOUR VALUABLE FEEDBACK**